

# HomePlace Newsletter



*A beaming Julie at HomePlace's  
Christmas party 2019*

## A WORD FROM THE EXECUTIVE DIRECTORS

We trust everyone enjoyed the Christmas/New Year holidays and life is getting back to normal.

Our thoughts go out to those affected by the bush fires; it has been a difficult time for many Australians.

The Coronavirus is impacting the whole world and it is important to remain calm and remember practising good hand hygiene and sneeze/cough hygiene is the best defence.

The Executive team is busy preparing for the NDIS Quality and Safeguards audit for HomePlace. This audit assesses whether HomePlace services, systems and processes and governance matches the standards required by the NDIS quality and Safeguards commission. For more information see [www.ndiscommission.gov.au](http://www.ndiscommission.gov.au)

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The Listening Project has almost completed gathering feedback from participants, family members, advocates and staff about what people think of the services HomePlace provides to the people we support. We were interested to hear people's thoughts on various aspects of HomePlace services, what's working well and any ideas for how things could potentially be improved to achieve even better outcomes for participants in the future.

Thank you to the staff who attended the feedback sessions and/or participated in the online survey. Your support is greatly appreciated. It is important our consultations are broad and inclusive.

The Board of Management has a new Chairperson, Braden Naylor. Braden has been on the Board for several years in the position as Treasurer. We look forward to working closely with Braden and the Board in the coming year.



*From left to right: Local MP Joe Szakacs, HomePlace Executive Directors Shirley Paterson and Denice Wharldall, Patron Richard Bruggemann and Chairman Braden Naylor at our 2019 Christmas party.*

The Board sets the direction of the organisation, including the strategic plan and oversees the work of the Executive Directors. We would like to take the opportunity to thank Kim Thorpe for his leadership and guidance over the past five years as Chairperson. HomePlace has thrived and transitioned to the NDIS under Kim's stewardship, a great feat for a small organisation.

The NDIS continues to evolve and some good news is that from 1st March it will be easier for participants to use their funding for transport. There have been many barriers to accessing transport under the NDIS and this is great news. We await the details with anticipation.

MYP continues to be rolled out and it is great to see staff reporting on participant goals, and in the near future participant information will be online. Transitioning to a new system and way of doing things is always difficult. Everything new is hard at first. It will get easier with practice so please persevere.

**Denice Wharldall  
and Shirley Paterson**

*Executive Directors*



# We are working towards achieving **NDIS certification**



## WHAT DOES CERTIFICATION MEAN?

We are regularly independently audited to ensure we meet the national quality and safety standards required to be a registered National Disability Insurance Scheme (NDIS) provider



## WHAT DOES CERTIFICATION MEAN TO YOU?

- ➔ The supports and services we provide are of a high-quality and delivered within safe environments
- ➔ We understand and comply with the NDIS Code of Conduct
- ➔ Our workers fulfil stringent screening requirements
- ➔ We have a complaints management and resolution system
- ➔ We have an incident management system and will notify the NDIS Commission should a reportable incident occur
- ➔ We value your feedback and are continuously improving

Learn more about our independent auditors  
**QIP | [www.qip.com.au](http://www.qip.com.au)**





# OUR WONDERFUL PORT SUPPORTERS!

## Deb & Pete

Deb and Pete are local icons of the Port Adelaide area. They love living in the Port because they are close to the cafes, restaurants, historical sights, railway station, and, importantly, not far away from the Adelaide Magpies and Port Power. Most of their Fridays are spent visiting local destinations with the support of HomePlace.



# CONGRATULATIONS ON YOUR CERTIFICATION!

Congratulations to the group who recently completed their Our Voice SA - Self Advocacy Workshop, where they learned about Self-Advocacy, Decision Making, Human Rights and Peer Support. The group met each month at HomePlace in Woodville and after completion has decided to continue to meet. Together, the group has made a list of topics that they would like to discuss further and that they would like to receive information about.

**Meetings will be held at HomePlace on the third Friday of the month from 10:30 – 12:00 and everyone is welcome to attend.**



## LISTENING TO OUR CALD COMMUNITY

Jenny Munro who is conducting the Listening Project and board director, Sunita Miranda, spoke with members of staff from culturally and linguistically diverse backgrounds to collect insight into a number of key aspects of working at HomePlace and the quality of our service delivery to participants. The group was fantastic and all the feedback has been well-received.







## INDEPENDENT LIVING SUCCESS

### JOSH'S STORY

**Josh enjoys living independently and with some support from John, this is his story, in his own words:**

"Hi my name is Josh, I have been getting support from HomePlace for about a year and a half, ever since I moved into my own place. I like living in my home over a year now and the support to help me learn how to do things is good. The support people help me learn to keep my home clean and tidy and easy ways of doing things.

They also help me with learning to make good choices with my shopping, cooking and sticking to my budget. I have wanted to learn how to drive for a long time and one of my new goals is that I get my learners and then licence (and get support). I want to increase my responsibility and independence and now have a cat that I look after in my home. I would also like to be doing paid work that I really enjoy."



*Josh living independently.*

### CRAIG MAKES PIZZA

Craig decided to make pizza from scratch, and make the dough with yeast by letting it rise. He then added the toppings he wanted on his pizza, and in the end, sat down and enjoyed eating it.



*Craig making pizza.*



# TINA IN ACTION DURING BARISTA COURSE

**One of Tina's dreams is to work as a barista. She loves making coffee and loves the social buzz of coffee houses.**

Today is Tina's fourth one-to-one lesson with Mitch (pictured) at the HG Barista School.

During these lessons, Tina has been learning the process of making good coffee and all the tricks of the trade, from how to heat the milk to how to pour to create those stunning designs.

How does Tina feel doing the course? Happy, excited and eager to learn how to make the perfect cup of coffee. As an observer, I can say she is very focussed and she is doing great. I thoroughly enjoyed the latte she made for me. Yum! Mitch is also pleased with Tina's progress.

Tina is currently in her 11th year working at Drake supermarket at Royal Park. She works two days a week (Mondays and Fridays) doing various jobs from pricing items, stocking, cleaning, assisting customers, etc. Her favourite part of working at Drake is the people and the friends she has made over the years.

Tina is also currently doing a computer course at her local Community Centre. She is keen to learn how to do more things on her laptop including how to Skype so she can talk to family and friends overseas.

Tina's other interests include travel, photography, stamp collecting and socialising, including going to festivals especially Greek festivals such as the Glendi and Dimitra.

**Mary Papadopoulos**





# LEADERSHIP, CULTURE & VALUES OF HOMEPLACE IN ACTION.

Executive Director  
Shirley Paterson  
always pitches in to  
get the job done.



"I expect to pass through life  
but once. If therefore, there be  
any kindness I can show, or any  
good thing I can do to any fellow  
human being, let me do it now  
and not defer or neglect it, as I  
shall not pass this way again"

William Penn

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