



HomePlace

L I F E S T Y L E S U P P O R T
F O R I N D I V I D U A L S W I T H A D I S A B I L I T Y



Easy English



Information Pack for Participants and Families





Index

Page 1	Hard words
Page 2	Who is HomePlace?
Page 3	The HomePlace Way
Page 5	What help do we give?
Page 6	Where does HomePlace help you?
Page 8	When can we help you?
Page 9	How do we help you?
Page 10	Who will be on your team?



Index

Page 11	How much will it cost?
Page 12	Rights and responsibilities
Page 14	Complaints
Page 15	Making HomePlace supports better
Page 16	We want to make sure everything is okay with your support
Page 17	For more information

Hard words

This book has some hard words



The first time we write a hard word

- the word will be in blue
- we will write what that hard word means



You can get someone to help you

- read this book
- know what this book is about
- find more information

Who is HomePlace?



HomePlace is a disability organisation



We help people with intellectual disability



We help people to live in their own homes

The HomePlace Way



The HomePlace Way is how we do things



We get to know:



- your goals



- where you work



- things you like to do



- your family and friends



- how you want to live



What help do we give?



We help you



- in the community



- with transport and travel



- look after your home



- with life stages



- learn new skills



- with personal care



- we run events



Where does HomePlace help you?



In your home



In the community



In Adelaide



When can we help you?



Every day of the year



Day and night



How do we help you?



You will have a **Senior Coordinator**

A Senior Coordinator is a person who will help you plan what help you need



Your Senior Coordinator will work with you to make a **schedule of support**

A schedule of support is a roster or plan of your week



Your schedule of supports is based on when you want help



Who will be on your team?



We will try and find people to be on your team that will work best with you



You can help choose your team



How much will it cost?



We charge the NDIS price guide amount



The NDIS tells us the price



You can find this on the NDIS website

www.ndis.gov.au



Your Senior Coordinator can help you understand the cost



Rights and responsibilities



We will treat you with respect



We will be honest and fair when we talk to you



We will respect your privacy



We will keep your personal information safe

We will only ask you for your information that we need to provide your support well and to keep you safe



We will tell you when we can help you and when we cannot help you



You have the right to make decisions



You have the right to make choices about your life



Complaints



It is okay to make a complaint if you are not happy about something



We will try and fix the problem as fast as we can



You can talk to your

- Senior Coordinator
- Senior support worker



You can ask for help to make a complaint

Making HomePlace supports better



We want to make sure that we give the best help we can



To help us give the best help, we ask you to be part of
The HomePlace Listens Project



A person called a **Project Officer** may want to talk to you

- A Project Officer is a person who does **not** work for HomePlace
- The Project Officer talks to you to about HomePlace



We want to make sure everything is okay with your support



We will ask you to meet with our **Independent Visitor**

An Independent Visitor is a person who does not work for HomePlace



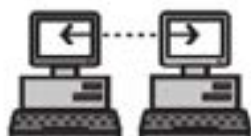
The Independent Visitor will check to make sure that

- everything is okay with your support
- you are safe and well
- if there is anything we can do to be better





For more information



Email us

admin@homeplace.com.au



Visit our website

www.homeplace.com.au



Phone us

(08) 8445 9900



Visit us

19-21 Belmore Terrace
Woodville SA 5011
(Building 6)



Write to us

PO Box 16
Ferryden Park SA 5010





The Place I Call Home



Respect



Trust



Safety



Partnership



19-21 Belmore Terrace,
Woodville SA 5011
9am-5pm Monday - Friday

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