



# HOMEPLACE

## NEWSLETTER

 **SPRING EDITION** November 2021 



### Hello from Julie!

Last week we had our Annual General Meeting. It was fantastic to see so many participants, family members and friends of HomePlace celebrate the achievements of the 'year that was', hear about our new Strategic Plan 2021-2025, and recognise staff who have excelled in service over many years, and through providing support in the 'HomePlace Way'.



*(continued next page)*

We look forward with excitement to our next event — our Annual Christmas Party on 3rd December 2021. The Christmas Party happens to be on the International Day for People with Disabilities (IDPwD).

## Did you know?

IDPwD is held on 3rd December each year. It was started by the United Nations and is aimed at increasing public awareness, understanding and acceptance of people with disability. It celebrates the contributions and achievements of people with disability and promotes inclusion. To find out more, please go to: About – International Day of People with Disability ([idpwd.com.au](http://idpwd.com.au))

Looking at the IDPwD website, it shows the stories of people with disabilities who have excelled in their fields (sport, work, the arts, business, adventure, leadership, home-making) and who have been really involved in their communities. The participants that HomePlace supports also achieve in their areas of interest.

I am thrilled to share with you in this newsletter, the stories of two HomePlace participants – please read Oliver’s story of moving into his new home, and Pam’s journey to the Riverland. Milan’s achievements in woodworking, jigsaw completion (massive ones!), and dog-bed creations can also be seen in a new video on the HomePlace website.

In our Winter Newsletter, I highlighted Leo Tolstoy’s quote: “Spring is the time of plans and projects”. HomePlace’s Strategic Plan and vision: ‘HomePlace sets the standard in providing responsive, personalised, empowering support for people with intellectual disability’ with ‘Quality at our Core’ being a prioritised above all else, was launched in spring, at our AGM in October. Our Strategic Plan is our key road map that will guide our decisions and actions for 2021-2025, and we hope you will read it in this newsletter and also refer to it at [homeplace.com.au/media](http://homeplace.com.au/media).

Participants and our staff are central to HomePlace's achievement of our purpose: 'to support independence and inspire confidence in people with disability to live engaged and meaningful lives that communities value'. We look forward to celebrating 2021 with participants and staff together at the HomePlace Christmas party, and look forward with excitement to providing more quality support in the HomePlace Way, empowering participants to be actively involved in their communities, in 2022 and beyond.



**Julie Bowman**

*Chief Executive*

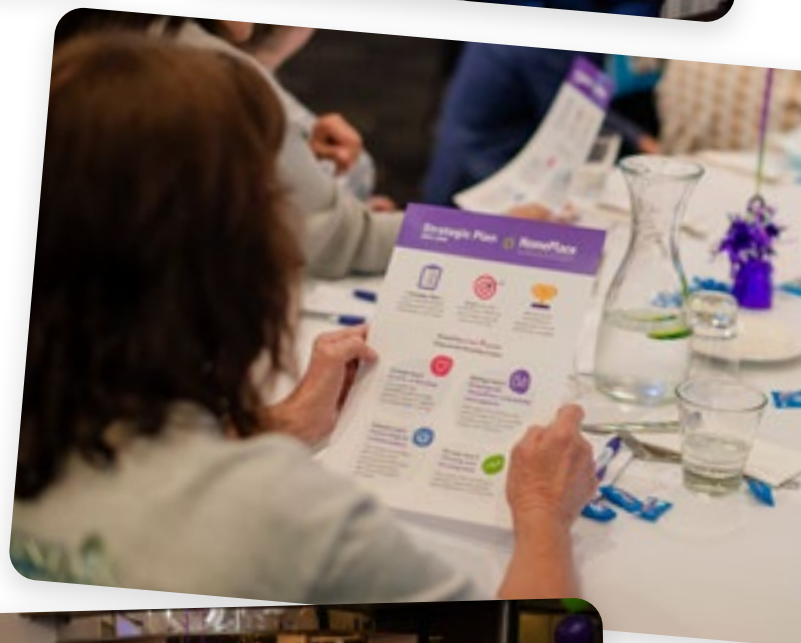




Thank you for attending our  
**AGM 2021!**









# HALLOWEEN 2021

and the winner is...

There were many entries into the 2021 HomePlace Halloween costume and decorations competition.

Scariness, creativity, competitiveness, colour was every where.

## **The 'First in, best dressed' Halloween award**

*Justine,  
photographer: Kayla*

## **For Best HomePlace Halloween video award – a tie –**

*Julie C and Tricia,  
video director: Riza*

## **Award for scaring the c\*+p out of the of the CEO –**

*Creepy hand guarding the chocolate bowl.  
Owner: Glenn Stanton*



# HALLOWEEN 2021

and the winner is...



**Best attempt at bribery to win  
(which wasn't really needed  
due to the level of creativity  
and commitment displayed in  
office and hair decorations)**

*The Halloween Witches, aka  
Fernanda, Lisa and Jodie*

**Best Halloween T-shirt**

*Jack Hooper, with special  
mention given to Matt Peterson*

**Award for 'covering all bases'  
in Halloween costumery  
and decorations**

*Mario Van Antwerpen, Miriam  
Johnson, Deana Santarelli*

**Best Halloween Bag Creations**

*Kobi and Jackie, and assistant Anna*

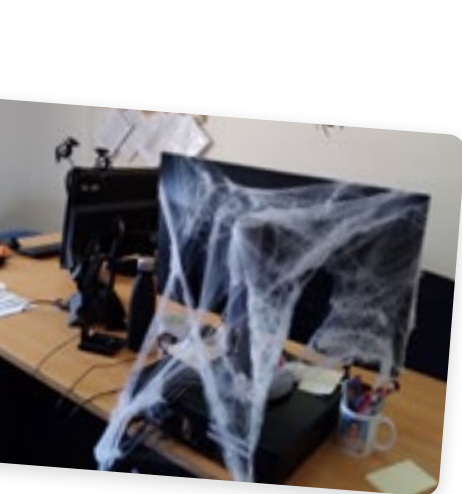
**Best spider contribution  
to home corner display**

*Jane and Janet, and assistant Deana*

**Award for 'lying down on the job  
while Halloween decorating'**

*Pyewacket, master: Glenn Stanton*

Actual awards to be presented  
at the Christmas Party on the  
3rd of December 2021.



# Pam's Riverland Trip



## Gumeracha

First stop the Big Rocking Horse. A must see for tourists of every kind. It is so big that it's hard to see Pam standing at the base. A pit stop for lunch and a stretch before the next step of the journey.



## Cruising the Murray

We went to the Mannum Visitor Centre to purchase tickets for a trip on the PS Mayflower.

Mannum is the birthplace of the Australian Paddle Steamer. From the Visitor Centre dock we boarded the PS Mayflower for a 1.5 hour trip down the river.

A lovely day for it but on the water, it was a little cool. We stayed indoors but still had a great view of the river and surrounds.

The Captain was very helpful in showing Pam information about the river and its surrounds.





## Shopping

A road trip is not a road trip without shopping. Souvenirs, local produce and gifts for others is a must. A quick look around the local gift and op shops uncovered some prize purchases.

Finding souvenir T Shirts was a bust. No-one stocks them anymore as they often don't have the space to store multiple sizes and they are not so easy to sell for the price.



## The Mighty Murray River

Along the road we could catch sight of the Murray River. It was not the lovely blue colour Pam had hoped to see but majestic nonetheless. A stop at the Big Bend Lookout was a great opportunity to see the expanse of the water below us and in the distance, and to learn a little about the area.

## Final Day

After a great morning sleep in we packed and headed for home. A leisurely drive through the Adelaide Hills with stops at Melba's Chocolate Factory and the Woodside Bakery ended with a return to home in the late afternoon after an overall 1200 kms journey.



## The End

And thus ends the great October 2021 Riverland Road Trip!

# Your support

Are we getting it right?

At HomePlace we aim to provide the best care and support with people with disability.

**Do you think we provide the care and support in the way that you want?**

**Do we sometimes not provide the support in the 'right way' for you?**

**For us to get better at providing support, we need to hear from you.**

If you're not happy with HomePlace or one of your workers, you need to let us know by making a complaint.



## You can make a complaint by



Talking to your **staff member** or **Coordinator**



Or you can call HomePlace on **8445 9900**



Or write us a **letter** or **email** us at **admin@homeplace.com.au**



Or through our **website**

You can ask a friend, family member or advocate to help you make your complaint to HomePlace



Your complaint will be passed to a Senior member of staff who will look into your complaint

The Senior member of staff will write your complaint down and look at how we can make it better



The Senior staff member will see if we need to make changes

The Senior member of staff will keep you up to date with what's happening with your complaint.



They will tell you the outcome of the complaint and will be given to you in writing.





## **If you are not happy with the outcome**

You can contact

**Public Advocate** **8342 8200**

**NDIS Commission** **1800 035 544**

**Complaints commission** **8226 8666**

If you are not happy with anything to do with your NDIS funding, you can speak to your support worker or Coordinator or NDIS commission on **1800 035 544**.

If you need help to make your complaint, any staff member at HomePlace can help you.

If you want someone else to help you, you can ask a friend, family member or someone you can trust.

Or you can ask for an advocate to help you.



## **Reach out to the HomePlace Board**

If you have a serious concern and would like to contact the Board, please write to the Chairman of HomePlace at **[bnaylor@adam.com.au](mailto:bnaylor@adam.com.au)**



# Welcome to HomePlace, Nikki Campbell

Nikki commenced with HomePlace on Monday 11 October 2021 in the position of Finance Business Partner. This role will have responsibility for all finance administration and systems at HomePlace, as well as equipping Seniors with financial information and tools so that they can effectively manage supports for participants and staff in each participant's team.

Most recently, Nikki was Finance Manager at Hills Christian Community School, expertly leading the financial accounting department there, preparing annual financial statements and reports, and coordinating external auditors. She worked closely with the school's senior leadership team in enabling them to effectively manage their budgets as well as delivering education programs for students. Nikki also managed a number of continuous improvement projects, using technology and implementing improved procedures to make 'behind-the-scenes' systems more streamlined and efficient.

Nikki adds to the diversity of HomePlace's workforce having originally come from South Africa.

Please join us in welcoming Nikki to the HomePlace team.





*Daniel, Oliver and Caroline.*



## Oliver's new home

Monday, October 18, 2021 was a very special day for Oliver, when he moved from Kilburn to his new home in Broadview.

He went to his day options at Windamere Park as usual in the morning and while he was there the HomePlace team moved all his things to his new home in time for his return. What a lovely surprise! Lots of smiles and hand clapping.

Oliver is very happy in his new home, which he shares with Gabby. Since moving in, he has been eating and sleeping well.

His family has noticed how happy, relaxed, inquisitive and socially aware Oliver is in his new home. Well done to the HomePlace team.

# The HomePlace Way



## A W A R D S

*Congratulations to the following people in recognition of their support to participants by demonstrating the HomePlace values of Respect, Trust, Safety & Partnership. We thank you for your care, support and connection with participants, so that they can lead better, more meaningful, independent lives.*



**Anna Dashti**

**Grace Tamba**

**Ghana Rimal**

**Joanne Schmidt**

**Elizabeth Njau**

**Tantawon Joy**





# oneHomePlace staff sessions

HomePlace's priority goal is 'Quality at the Core'. To achieve this, we are developing a learning management system, that includes staff training and development initiatives. A first step for us, was having our first 'oneHomePlace' staff sessions on October 18 and 20.

These sessions, and their videos taken of each presentation, were aimed to:

- Bring HomePlace staff together to meet one another,
- Share thinking and improvement ideas,
- Learn about HomePlace developments such as our new Strategic Plan, and

- Teach new standards or processes to be followed so that we can improve how we work– in this case, the training session focussed on 'Quality documentation and Incident reporting'.

Approximately 47 staff attended, and another 26 have viewed the videos of the day online. Every staff member completed a short survey to evaluate the sessions, and the feedback received was really positive, with several great ideas which we will use to improve the sessions into the future.

**Julie Bowman**

# Paula's gorgeous mosaic project



*Paula designed and carefully put together this amazing mosaic of HomePlace's branding with support from Kayla. We can't wait to see the mosaic installed proudly at HomePlace. What an excellent job by Paula, thank you!*







A **Strategic Plan** is how HomePlace plan to keep going well and improving in our work.



**Goals** are what HomePlace needs to do to make sure we stick to the Plan.



We will know HomePlace is doing well if we are achieving our goals.

## HomePlace has **4** goals. These are the HomePlace Goals:



### **Strategic Goal 1** **Quality at the Core**

This means that HomePlace will provide the best care and support for people with disability.



### **Strategic Goal 2** **Growing the 'HomePlace community' and supports**

This means HomePlace will look for ways we can provide excellent support for more people with disability.



### **Strategic Goal 3** **Partnerships & Collaborations**

This means HomePlace will look for other organisations who think the same way we do. We will work together with them.



### **Strategic Goal 4** **Thriving over the long term**

This means that HomePlace will keep supporting people with disabilities for a long time.



The HomePlace Board and Leadership team  
invite HomePlace participants and family members,  
and all staff to our annual

# CHRISTMAS PARTY!

Please join us to celebrate Christmas, International Day  
for People with Disabilities, and the achievements of  
HomePlace participants and staff during 2021.

**Friday 3 December, 6pm – 8pm**

**Lakes Resort Hotel**  
141 Brebner Dr, West Lakes

**We hope to  
see you there!**





# The Place I Call Home



Respect



Trust



Safety



Partnership

## WHO WE ARE

Established in 1989, **HomePlace** was formed by a group of parents who were seeking to secure an independent future for their adult children with intellectual disabilities.

Three decades later, the HomePlace service is just as personable, where **we support people with disabilities** to live well by participating in their own home and community.



## HomePlace

LIFESTYLE SUPPORT  
FOR INDIVIDUALS WITH A DISABILITY

19-21 Belmore Terrace,  
Woodville SA 5011  
9am-5pm Monday - Friday

[www.homeplace.com.au](http://www.homeplace.com.au)  
[admin@homeplace.com.au](mailto:admin@homeplace.com.au)  
8445 9900

Please address all  
correspondence to  
PO Box 16, Ferryden Park  
South Australia 5010

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